

Community Health Needs Assessment 2018 Implementation Plan

Vision

To be the best Critical Access Hospital in North Central Montana.

Mission

Big Sandy Medical Center will provide the best possible care for its patients at the most reasonable cost in a competent, professional manner.

Implementation Planning Process

Big Sandy Medical Center (BSMC) Board of Directors and Administration is developing an implementation plan to systematically and thoughtfully address issues and opportunities brought up by their community during the 2018 Community Needs Assessment process. In May of 2018, 73 out of 520 surveys sent to community members were returned and the data and responses compiled and summarized by Leah M. Griffith, CEO of Big Sandy Medical Center. The findings are presented to the Board, BSMC staff, and the Big Sandy Community during the annual meeting on November 27, 2018. Objective 1 will be discussed internally as part of BSMC's strategic planning process. Community stakeholders attending the meeting are asked to sign up for an upcoming implementation planning meeting to address the second objective of the Implementation Plan.

Potential Opportunities/Objectives

Objective 1: Improve patient care and satisfaction

Strategies:

- Increased, additional services (i.e. specialist visits, procedures)
- Develop a Patient Advisory Committee
- Conduct consistent, real-time satisfaction surveys tailored to this population

Objective 2: Collaborate with other community stakeholders on projects

Strategies:

- Collaborate on future CHNA's and other assessments (i.e. CRA, CHI, RALA)
- Coordinate grant work, including searching, applying, and writing of grants
- Educate the community on health-related issues and topics
- Actively support healthy lifestyle activities within the community